




The 1st Africa Patients Virtual Regional Meeting

Raising patient voices as a path way to quality and safe care in Africa

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	Title of presentation:	World patient's safety action plan

Speaker Profile

Dr Gertrude Sika Avortri technical officer in the Service Delivery Systems (SDS) unit under the Assistant Regional Director's (ARD) at the World Health Organisation Regional Office for Africa. She is a professional Nurse and Midwife and holds a Bachelor of Arts (BA) in Nursing with Psychology from University of Ghana; Master of Science (MSc) in Nursing Studies from King's College, London, Masters in Public Health (MPH) from University of Pretoria and PhD in Health Studies from University of South Africa. Her focus areas of work are: Healthcare Quality Assurance; Patient Safety, Infection Prevention and Control (IPC); Integrated People-Centered Health Service Delivery; and District Health System strengthening. She is a member of the Inter-country Support Team for Eastern and Southern Africa countries and provides country support in her focus areas within the context of Universal Health Coverage and Sustainable development Goals.