

WPA Workshop: Patient Empowerment & Community Engagement in Patient Safety

- Patient empowerment is a process through which patients individually and collectively have increased capacity to express their needs, present their concerns and take action to meet those needs in partnership with the healthcare providers. The Jeddah Declaration on Patient Safety highlights the significance of patient empowerment and engagement in the improvement of healthcare globally. The workshop will provide an introduction to the issue of patient safety and its impact on patients and health systems worldwide. It will also highlight the WHO Patients for Patient Safety Program's role in incorporating the patient, family and community voice into all levels of health care through engagement and empowerment. The workshop participants will be updated on the World Patients Safety Action Plan and the role that is expected of patients in improving patient safety. Case studies of successful patient and community engagement experiences from countries will be shared with the participants.

After these introductory presentations, discussion will be held to identifying patient safety issues worldwide and how patients can be empowered and engaged to improve the patient safety situations at local and international levels.

Workshop Agenda

1. Introduction to Patient Safety
2. WHO Patients for Patient Safety Program & Patients Engagement
3. Global Patients Safety Action Plan (including what role is expected of patients in the action plan)
4. Patient & Community Engagement Experience in LMIC
5. Discussion And Questions & Answers Session

Speakers

Helen Haskell, MA



Helen Haskell is president of Mothers Against Medical Error and Consumers Advancing Patient Safety, and past co-chair of the WHO Patients for Patient Safety Advisory Group. Since the medical error death of her young son Lewis in 2000, Helen has devoted herself to enhancing the patient contribution to safety and quality in healthcare, in areas ranging from diagnostic accuracy to response to patient harm. She is a former chair of the SIDM Patient Engagement Committee and has served on numerous boards and committees including the boards of directors of the Institute for Healthcare Improvement, the ACGME, and the International Society for Rapid Response Systems. She has written journal articles, book chapters, and patient educational materials on patient safety, including a co-edited textbook of case studies from the patient perspective. Her son Lewis's story has been featured in educational programs and videos including Transparent Health's full-length Lewis Blackman Story.

Regina Mariam. N. Kamoga MA



Regina is the Executive Director of the Community Health and Information Network (CHAIN) in Uganda. She is a board member of the World Patient Alliance and the Ugandan Academy of Health Innovation and Impact. She also is a founder member and chairperson of the Uganda Alliance of Patients Organizations.

One of her key roles is as a WHO Patient Safety champion and she is a member of the WHO's Patients for Patient Safety advisory group. In this capacity she has co-convened patient safety meetings with the

Ministry of Health, WHO, National Drug Authority, AFROSAFE, and IDI and set up links between the MoH, CHAIN, Nottingham Trent University and Makerere law school, and co-authored the patient safety chapter in the WHO-TDR report on Implementation Research for the control of diseases of poverty.

Other roles include member of the Ugandan ministry of Health's Technical Working Group on Standards, Compliance, Accreditation & Patient Protection (SCAPP), MoH Uganda, membership in the BMJ International Patient Panel and input into the work conducted by the Council for International Organizations for Medicines Sciences into drug development and safe use of medicines. She is also an honorary member of International Rotary Fellowship of Healthcare Professionals.

Hussain Jafri



Hussain Jafri is the founding Director and Executive Director of World Patients Alliance. He has been very active in the field of patient safety and is the past Vice Chair and current member of the WHO's Advisory Group of Patients for Patients Safety Program (PFPS). Hussain has also founded Pakistan Patient Safety Initiative and has been working on several patient safety initiatives. The Government of the Punjab has also nominated him the Provincial Focal Person on Patients Safety & Quality and given the responsibility of developing patient's safety and quality services in the health sector of the Punjab province.

