Working Together to Reach a Diagnosis

A tool for doctors and patients By Dr. Gordon Schiff and team

Brigham and Women's Hospital Harvard Medical School

Khazen M, Mirica M, Carlile N, Groisser A, Schiff GD. Developing a Framework and Electronic Tool for Communicating Diagnostic Uncertainty in Primary Care: A Qualitative Study. JAMA Netw Open. 2023 Mar 1;6(3):e232218. doi: 10.1001/jamanetworkopen.2023.2218. PMID: 36892841; PMCID: PMC9999246.

Working Together to Reach A Diagnosis: What To Do and Why Do We (Patients and Doctors) Need to Do It?

DOCTOR		PATIENT
UNDERSTANDING DIAGNOSIS: Diagnosis is not a 100% exact science.		What Do I need to know?
Often there can be multiple factors causing an illness. Thus, we might consider a variety		
of possibilities and sometimes we are less certain.		
 Tests (such as blood tests/x-rays) may not always provide an exact answer. That's why 		
we need to work together to be certain we give you the most appropriate treatment.		
Symptoms: I •	Findings from tests relevant to diagnosis	Have the symptoms changed? Are there new symptoms since last visit? Describe:
The most likely explanation(s) of your symptoms:		
Other possibilities:		
NEXT STEPS: Working together for most certain diagnosis and best treatment plan:		What Do I need to do when I get home? What is my
1. Schedule a follow-up visit by (MM/DD/YY).		Homework to get better?
2. Watch for any of the following symptoms that may change over time and concern you.		
3. Consider additional tests/specialist referral(s) in the future: •		
 Keeping in touch: If any questions or concerns <u>arise</u> we encourage you to call us: 		
TIME FRAME FOR EXPECTED IMPROVEMENT:		
Day(s);week(s);month(s);unknown		
I encourage you to review the visit notes. At Partners Healthcare you can access Open Notes in Patient Gateway portal.		